

# 2023 OCCE ANNUAL CONFERENCE & AWARDS

October 23-25, 2023

Hilton Garden Inn & Conference Center Edmond, OK

Presented by



# **Agenda**

# DAY ONE - OCTOBER 23

10:00 am OCCE Board of Directors Meeting | Meeting Room 1

11:30 a.m. Chamber Management Institute - Session 3 | Meeting Room 2

1:00 p.m. Exhibitor Setup | Pre-Function 1

3:00 p.m. Conference Registration | Pre-Function 1

3:00 p.m. Hospitality Room Opens | Meeting Room 3B/3C

3:00 p.m. Economic Development Walking Tour - Downtown Edmond | The Railyard, 23 W. 1st

St.

4:30 p.m. Young Chamber Professionals Bar Crawl | The Mule & Frenzy Brewing

Join the Edmond Young Professionals for a bar crawl in downtown Edmond. If you are a chamber of commerce employee under the age of 40, you will not want to miss this networking event. Mix, mingle and get to know other young professional staff at other chambers across the state. Free t-shirt (first-come, first-served for sizing). Attendees are responsible for their own drinks | Casual dress | Transportation on your own.

4:30-5:15p.m. - The Mule, 16 South Broadway 5:15-6:00p.m. - Frenzy Brewing, 15 South Broadway

**6:30 p.m.** Opening Reception | Showbiz Cinemas

Join your peers for a fun evening of networking and games. Heavy appetizers and free bowling sponsored by the Edmond Chamber of Commerce and the Edmond Economic Development Authority. Showbiz is located a quarter of a mile from the hotel. *Casual dress. Transportation* 

on your own

**8:30 p.m.** Hospitality Room Opens | Meeting Room 3B/3C

## DAY TWO – OCTOBER 24

6:30 a.m. Breakfast (on your own) | Hilton Garden Inn

7:30 a.m. Registration & Exhibitor Setup | Pre-Function 1

8:00 a.m. Silent Auction Opens

8:30 a.m. Welcome to OCCE 2023 | Ballroom 2

#### 9:00 a.m. General Session | Ballroom 2

#### **True Colors Workshop**

Understanding the personality dynamics present in all organizations is the first step toward building an adaptive culture. The True Colors™ model is built for understanding yourself and others based on your personality temperament. The colors of Blue, Gold, Green and Orange are used to differentiate the four central personality styles of individuals. Each of us has a combination of these True Colors™ that make up our personality spectrum, usually with one of the styles being the most dominant. Identifying your personality spectrum, and the spectrum of others in your organization, provides you with insights into different motivations, actions, and communication approaches. True Colors™ works because it is based on true principles and is easy to remember and use—in all kinds of circumstances—from personal relationships to professional success. Our fun and interactive Discovery Session will help you begin your journey toward building a more cohesive group dynamic; both personally and professionally. *Presented by Sean Conrad, Founder & President, RadVine Marketing* 

# 11:00 a.m. Break & Exhibitor Showcase | Pre-Function 1

#### 11:30 a.m. General Session | Ballroom 2

#### Yes, All Staff an Impact Member Engagement and Growth

In this session, we will look at strategies that allow your full team to have an impact with member engagement and recruitment. We focus on how each staff person can know your members beyond transactions. Discuss strategies that all staff can use to maximize social media for relevant member value, and how staff can provide relevant prospect referrals. In addition, learn how maximizing your membership database is a tool that all staff can access for direct engagement success. No matter the size of your staff or team (2 or 20), all hands-on deck for member engagement and recruitment. *Presented by Shari Pash, Membership & Growth Specialist, Strategic Solutions for Growth* 

#### 12:30 p.m. Lunch | Pre-Function 1

#### 1:15 p.m. General Session | Ballroom 2

Mike Beckham is the co-founder and CEO of Simple Modern, a global producer of premium drinkware and lifestyle products. Founded in 2015 and based in Oklahoma, Simple Modern currently generates a nine-figure annual revenue and is committed to generosity, donating at least 10% of annual profits to nonprofit organizations. Since day one, Simple Modern's company culture has prioritized generosity, relationships, and excellence. Under Mike's leadership, Simple Modern is fostering a vibrant and supportive company culture in Oklahoma and setting an example for other companies and organizations across the state and the nation.

#### 2:00 p.m. Dessert Break & Exhibitor Showcase | Pre-Function 2

# 2:30 p.m. **Breakout Sessions**

1) Beyond The Ribbon Cutting: Innovative Strategies for Engaging, Connecting, and Educating Prospective Chamber Members | Meeting Room 2
This session will focus on programs designed to reach a wider audience of prospects, and

strategies for clearly illustrating membership perks to those prospects. The more educated non-members are on what the Chamber can do for their business - BEYOND the ribbon cutting – the more likely they'll join and utilize their benefits. The more they know about

Chamber benefits, the more they can retain that information and share it with other prospective members. Programs such as "Bagels & Benefits", "Operation Invitation", and "Cards Over Coffee" have helped our Chamber engage, connect, and educate prospects, and "seal the deal" on new members. Presented by Shannon LaDuke, Business Development Director, Greater Hot Springs (AR) Chamber of Commerce (AR)

#### 2) Train the Trainer: Canva 2.0 | Meeting Room 3A/3B

Here's a chance to create meaningful programs and revenue for your members! We will share tips on how to create a program to teach your members/small businesses how they can step up their marketing efforts, create eye-catching designs to increase sales, impactful social media posts, and more. We will offer a comparison between Canva & Adobe, and Chambers of all sizes can learn tips and tricks, using Canva, to take your graphic designs to a new level. Presented by Lindsay Cunningham, Director of Communications and Marketing, Broken Arrow Chamber of Commerce, and Shauna Rupp, Executive Director, Kingfisher Chamber of Commerce.

#### 3:30 p.m. Break & Exhibitor Showcase | Pre-Function 1

#### 3:45 p.m. **Breakout Sessions**

#### 3) How Chambers Can Utilize Chat GPT | Meeting Room 2

Learn how to make ChatGPT increase your fact-checking, explore the ethical implications and what safeguards need to be put in place for fact-checking and making sure it's still your chamber's voice. Presented by Josh Driskell, Vice President Operations and Government Affairs, Broken Arrow Chamber of Commerce

# 4) Strengthen Your Ambassador Team and Maximize its Impact | Meeting Room 3A/3B

In this session, we talk about the role of your Chamber Ambassadors and how to maximize their impact. The value of peer-to-peer retention combined with staff to member retention. Are your ambassadors working strategically with the areas of need, recruitment, retention, events, and social media? We will have an open discussion on Ambassadors as a strategic team or a "social club". In addition, we discuss how to learn the motivation and priorities of your volunteers and even how to let go of high maintenance volunteers.

#### **6:30 p.m.** Celebration Reception | Pre-Function 1

Join your peers and our sponsors to celebrate with cocktails and hors d'oeuvres preceding our Celebration Banquet.

#### **6:45 p.m.** Pictures | Pre-Function 1

2023 Board of Directors; 2024 Board of Directors; CMI Class of 2023

#### 7:00 p.m. Celebration Banquet | Ballroom 2

Each year OCCE recognizes outstanding contributions to the Chamber industry through four distinguished awards as well as recognizing recent graduates of Chamber Management Institute (CMI). *Cocktail or business attire*.

#### 8:30 p.m. Hospitality Room Opens | Meeting Room 3B/3C

# DAYTHREE-OCTOBER 25

6:30 a.m. Breakfast (on your own) | Hilton Garden Inn

**8:00 a.m.** Exhibitor Showcase | Pre-Function 1

9:00 a.m. Breakout Sessions

#### 5) 45 Ideas in 45 Minutes | Ballroom 2

The ultimate R & D (rip-off and duplicate) session. Share your best and brightest ideas from events, programs, to membership. Cash prizes will be awarded to the top three.

## 6) Don't Be Afraid of the "A" Word | Meeting Room 2

You're the voice of your business community, and your members rely on you to help propel their interests and build a thriving place for business. How can you do this? Advocacy. In this session, you will gain insights on getting familiar with legislators and the process; create a legislative committee; and get active and engaged. *Presented by Sherry Jordan*, *President/CEO*, Edmond Area Chamber of Commerce; and Barby Myers, President/CEO, Claremore Area Chamber of Commerce

#### **10:00 a.m.** Break & Exhibitor Showcase | Pre-Function 1

Final opportunity to visit with the exhibitors.

#### 10:30 a.m. General Session | Ballroom 2

#### Update from the State Chamber of Oklahoma

Presented by Chad Warmington, President/CEO, State Chamber of Oklahoma

#### 11:00 a.m. General Session | Ballroom 2

#### Oklahoma Alcoholic Beverage Laws Enforcement (ABLE) Commission

Presented by Brandon Clabes, Executive Director, Oklahoma ABLE Commission; Captain Greg Bynum, Oklahoma ABLE Commission

11:30 a.m. Lunch | Ballroom 2

12:30 p.m. Silent Auction Closes

#### **12:30 p.m.** General Session | Ballroom 2

## On the Horizon: 2024 Marketing Predictions

Candor is an award-winning marketing and communications agency located in Oklahoma City. Founder & CEO Karen Wicker, along with President Ally Glavas, will present on marketing trends for 2024 and beyond.

#### 1:30 p.m. Final Words / Silent Auction Winners